

## Maren Toohill

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**From:** Karen Saaristo  
**Sent:** Thursday, August 3, 2023 2:32 PM  
**To:** Maren Toohill  
**Subject:** Sanctuary Medicinals public hearing

**\*\*THIS EMAIL WAS SENT BY AN EXTERNAL SENDER\*\***

To Whom it may concern,

We are building on Crane Rd and our daughter will be moving in with her family soon. We resided previously in that area from 2000-2015. The change in the area due to Sanctuary Medicinals is identifiable and significant.

On April 20th, 2023, I did go to the front door of Sanctuary Medicinals to inquire personally in a good faith neighbor policy to inquire about the company's efforts to minimize the effects to neighborhood. A security person did come outside to respond to me (since it is a locked facility) and reported there was no one there to speak with me. She gave me an email address of a HR person to send my questions to.

A gentleman named Nick did approach my car to engage in conversation to respond to my questions. I appreciated his initiative and he reported being a co-owner. He did listen and respond to my concerns. I appreciated his knowledge and his answers to my question. I however, see no Nick in the paperwork in the current applications and plans.

We identified that there are two areas of concerns that the company needs to address if they continue in business to be a good neighbor.

1. Air quality concerns and possible toxins distributed to the air and ground. While Nick did report his findings about the lack of any toxicity and levels being within EPA guidelines, I would like to see further reports and promises and vigilance to the science in this arena and continued extra effort to ensure effects are minimal. Could they provide such reports to the abutters? This company chose to locate into a highly residential area and should continue to demonstrate extra efforts of transparency and accountability to their neighbors.
2. Malicious odor. New England prides itself in maximizing and preserving outdoor natural environments. It is difficult to enjoy the outdoors or have open windows in a home when the air smells like skunk frequently. When the security guard opened the door to greet me, it felt like I was hit with a large wall of odor. It was overpowering. Nick reported that open doors not exhausting are what "leaks" the odor into the air. That can be any door, human entry, loading dock entry, etc. Nick did report the existence of a high level system to minimize this concern that I do see in the paperwork. While he reported being a "self-contained" system and not exhausting elements to the air, I find the frequency of bad odor still very high. I am still concerned that some kind of further effort is needed to minimize the escape of the malicious odor. If any new construction takes place, I cannot imagine how to contain the air leakage in that process. Before any permissions are granted for new construction, can the plans be made public of how this will be addressed.

Sincerely,  
Karen Saaristo

